



2025

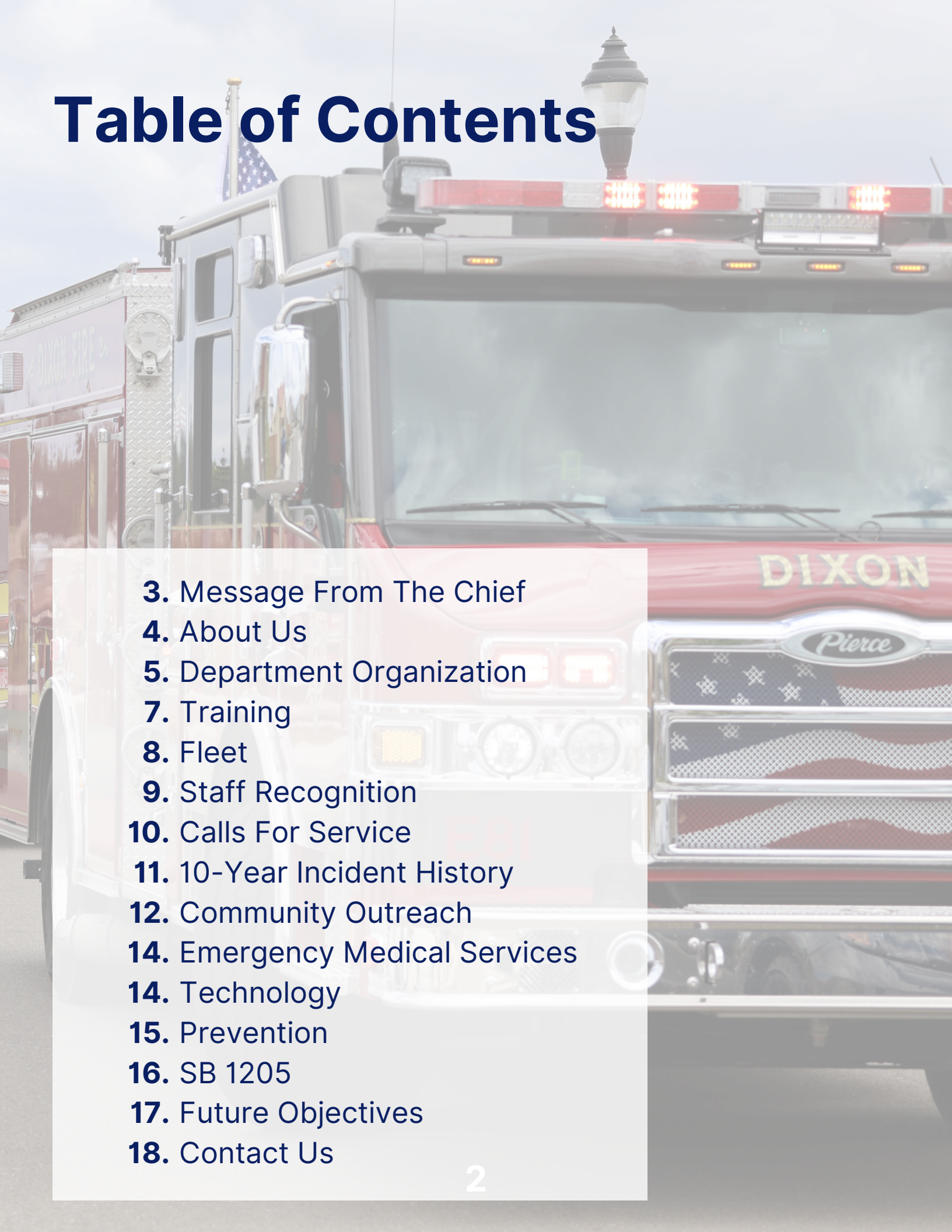
ANNUAL

REPORT

Dixon Fire Department



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Message from the Chief

It is my honor to present the 2025 Annual Report on behalf of the members of the Dixon Fire Department. This report reflects not only the calls we responded to, but the commitment, professionalism and service our members bring to the community every day.

Over the past year, our department remained focused on three core priorities: operational readiness, organizational development and community engagement. We responded to emergencies with professionalism and compassion while maintaining strong training standards to ensure firefighter safety and effectiveness. Continued investments in equipment, apparatus reliability, facilities and internal systems have strengthened our operational capabilities and organizational accountability.

Equally important is our connection to the community we serve in Dixon. Through public education, fire prevention outreach and collaboration with city and regional partners, we remain committed to transparency, accessibility and service beyond emergency response.

As the fire service evolves, we remain focused on strategic planning, fiscal responsibility and leadership development to ensure long-term sustainability and excellence. My expectation remains clear: protect life, property and the environment with integrity, dedication, loyalty, service, pride and professionalism.

I want to express my sincere appreciation to our firefighters, command staff, professional support personnel, city leadership and the community for their continued support. It is a privilege to serve alongside such dedicated individuals and lead an organization committed to excellence.

Sincerely,
Randy Shafer
Fire Chief



About Us

Since its establishment in 1871, the department has continued to grow to meet the changing needs of the community. Operating around the clock throughout the year, the department provides services to the City of Dixon's 6.7 square miles and the Dixon Fire Protection District's 313 square miles, serving nearly 25,000 residents in total.



Our Mission

The Dixon Fire Department through a constant state of readiness will provide a quality and reliable service to its community through leadership, education and training.

Our Values

1

Dedication

2

Integrity

3

Loyalty

4

Professionalism

5

Pride

6

Service

Department Organization



Randy Shafer
Fire Chief



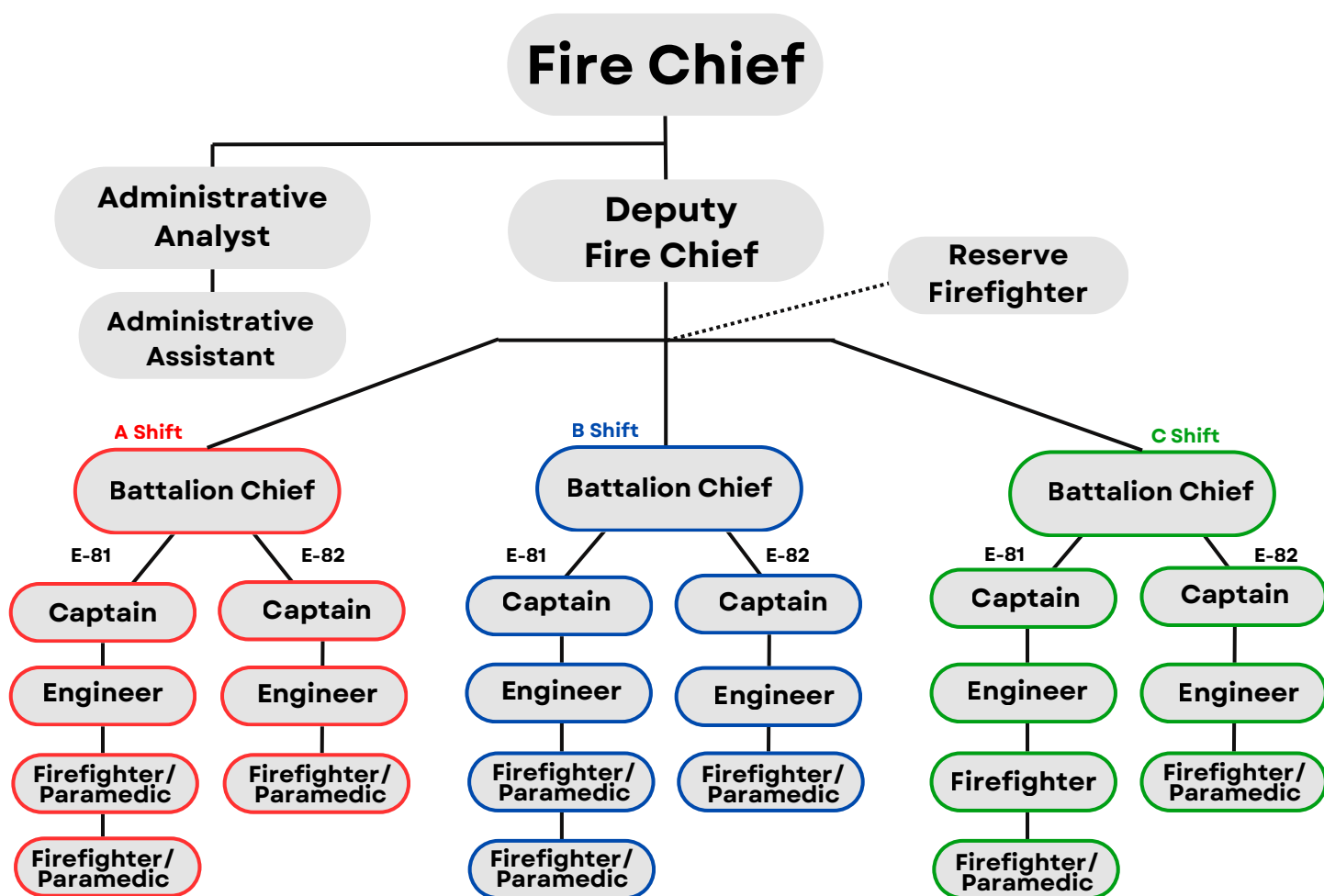
John Jurado
Acting Battalion Chief



Nick Warren
Battalion Chief



Matt Fields
Battalion Chief



**This chart is intended to illustrate the department's organizational structure and authorized positions. Actual staffing may vary and some positions may be vacant.*



Training

Training is essential to the department's ability to deliver effective emergency services. Firefighters maintain proficiency across multiple disciplines, including fire suppression, emergency medical care, technical rescue and fire and life safety, in accordance with applicable laws, regulations and industry standards. The department's training program emphasizes operational readiness and supports professional development for both department members and regional partner agencies. Over the past year, the department modernized its training records system by transitioning to the TargetSolutions Learning Management System, improving documentation and access to training materials. Significant progress was also made at the department's training site with completion of major construction components, along with the addition of a state-of-the-art ventilation prop from Forceable Entry Inc. to further enhance hands-on training opportunities.

Training Areas:

- General Firefighter
- Apparatus Operations
- Officer Training
- Emergency Management
- Wildland
- Hazmat
- Tech Rescue
- EMS



3,043
Total Training
Hours



Fleet



Throughout the year, department personnel worked collectively to manage both scheduled and unscheduled maintenance for the entire apparatus fleet, ensuring units remained in service and ready to respond. Several apparatus required significant repairs, requiring coordinated logistical planning across divisions. In collaboration with the Apparatus Committee, progress continued on the development of a new Type III engine, anticipated to enter service in 2026. Efforts also moved forward on the planning and approval of a future Type I engine.



Current Fleet

- 4 - Type 1 Engines
- 1 - Ladder Truck
- 2 - Water Tenders
- 1 - Type 3 Wildland Engine
- 1 - Type 5 Wildland Engine
- 1 - USAR Trailer
- 3 - Utility Vehicles
- 3 - Command Vehicles

Staff Recognition

Each March, the Dixon Fire Department hosts a recognition ceremony to honor academy graduates, celebrate promotions and recognize distinguished service in the presence of family, friends, colleagues and retirees. The event provides an opportunity to reflect on the accomplishments of our personnel and express pride in the dedication and professionalism that define the department.

2025 New Hires

Alan Garcia
Cody Rapella
Kyle Vaudrin
Wyatt Carroll

DFD Promotions

Captain: Ricky Rodarte

DFD Retirements

After 30 years of service,
Battalion Chief Jarrod Infante

Firefighter of the Year

Andrew Tomelloso



Captain Andrew Tomelloso of the Dixon Fire Department was recognized as Firefighter of the Year for his outstanding leadership, dedication and service to the community. A licensed paramedic and experienced officer, he plays a key role in mentoring personnel, supporting department operations and leading public education efforts. His professionalism and commitment continue to make a positive impact both within the department and throughout the community, setting a strong example for others.



Annual Service Award Recipients

Allan F. Benefield Award (Reserve of the Year)

Chris Wilson

Commendation of Superior Effort

Taylor McAbee	Andrew Tomelloso
Cody Rapella	Wolfgang Riedel
James Perry	Ryan Dockter

Years of Service Milestones

5 Years: Chris Wilson

5 Years: Justin Hemje

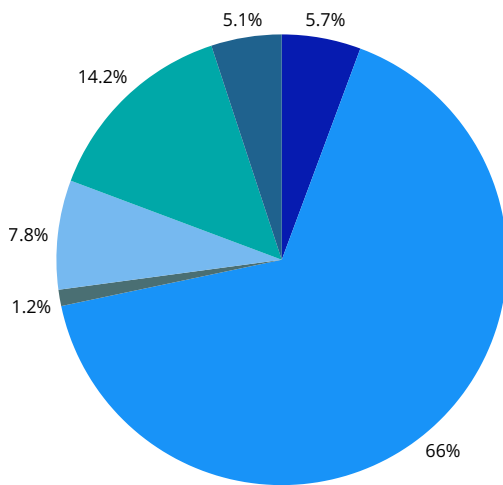
5 Years: Michael Raycraft

30 Years: John Jurado



Calls For Service

3,421 Total Calls For Service



2,259 Emergency Medical Incidents

487 Good Intent

268 Public Assist

194 Fire Incidents

173 False Alarm

40 Hazardous

In 2025, the Dixon Fire Department responded to 3,421 total incidents. While this figure reflects the number of calls dispatched and reports generated, it does not fully capture the scope and intensity of daily operations. In addition to incidents within the city, Dixon operates under mutual aid agreements with surrounding jurisdictions, allowing agencies to seamlessly support one another across jurisdictional boundaries. Although the Department partners with Medic Ambulance for emergency transport services, Dixon firefighters are frequently the first on scene, providing patient care until transport occurs.

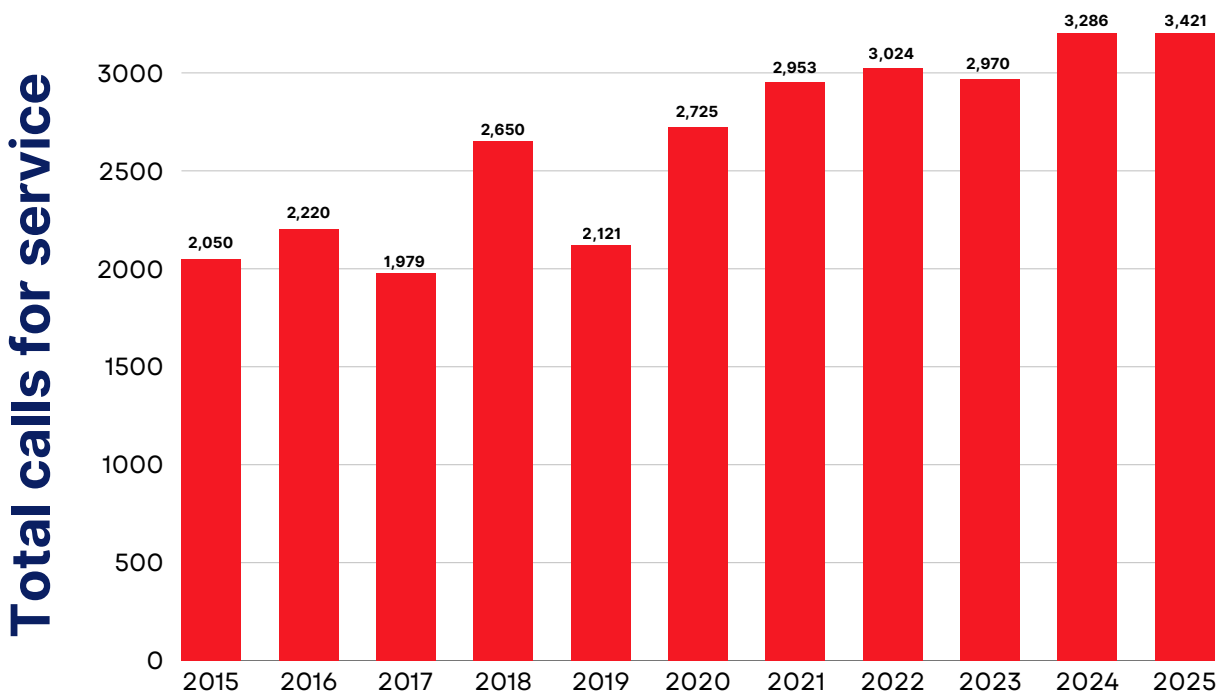




DFD Fast Fact

Did you know the Dixon Fire Department currently operates two fire companies from a single fire station? Both Company 81 and Company 82 are housed at Station 81 and respond to assigned areas of the city. Once Station 82 opens, Company 82 will relocate to the new station to enhance coverage and response times.

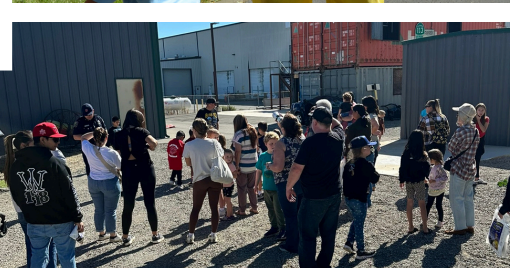
10-Year Incident History





Community





Each year during Fire Prevention Week, Dixon Fire Department staff visit local schools to share fire safety lessons and introduce Sparky the Fire Dog. In partnership with Medic Ambulance, the Dixon Police Department and other local agencies, the Department also hosts a community open house, welcoming residents to tour the station, participate in activities and explore fire apparatus up close.



Emergency Medical Services (EMS)

Several new field treatment protocols were introduced in 2025, requiring comprehensive training, including implementation of the i-gel airway and expanded pain management treatments and medications. The EMS Coordinator maintained monthly Continuous Quality Improvement (CQI) meetings, providing structured ongoing education for EMTs and paramedics while reinforcing high standards of patient care and documentation.



Technology

In 2025, Tablet Command software was placed into service, enhancing interoperability with outside agencies, improving communication with dispatch, and establishing a digital incident command platform. Additional upgrades anticipated in early 2026 will further strengthen these capabilities. The department also transitioned to ESO software, replacing the aging Emergency Reporting system as the organization's primary records management platform. Within ESO, EMS reporting processes were modernized, improving documentation efficiency and overall workflow.

Prevention

The Prevention Division focuses on identifying and reducing fire and life-safety hazards throughout the community. Proactive prevention efforts are the most cost-effective way to minimize fire impacts. These efforts include fire construction and operational permits, plan reviews, fire and life-safety inspections and public education programs designed to reduce risk before emergencies occur.

Due to current vacancies within the department, Fire Prevention services are presently being provided through a contracted third-party vendor to ensure the continuity of plan review, inspections, and fire code compliance. While this arrangement allows these essential services to continue, the department recognizes that relying on a third-party provider can present challenges for members of the community seeking timely and direct assistance. One of the department's key

objectives for 2026 is to restore these services in-house by hiring a Fire Marshal to lead the Fire Prevention Division, followed by the recruitment of a Fire Inspector. Reestablishing this team within the Dixon Fire Department will enhance communication, improve customer service, and strengthen our ability to serve the Dixon community.



SB 1205

State law requires fire departments providing fire protection services to conduct annual fire and life-safety inspections of all public and private school buildings. This same annual inspection requirement applies to hotels, motels, lodging houses and apartment buildings. Within the City of Dixon, there are 312 occupancies subject to SB 1205 inspection requirements. These inspections help ensure that fire protection systems are functioning properly, emergency access is maintained and occupants are provided with a safe environment.



Future Objectives

1. **Station 82 Development** - Comprehensive plans are finalized and the project is out to bid. This expansion will improve service coverage and emergency response times.
2. **Staffing Levels** - The department will continue efforts to fill current vacancies and achieve full staffing levels in order to maintain reliable service delivery and reduce overtime costs.
3. **Fire Prevention Program** - The department plans to reestablish an in-house fire prevention program, including a Fire Marshal and Fire Inspector, to enhance fire safety services and improve customer service for the community.
4. **Community Engagement** - The department will continue to strengthen community engagement through station tours, CPR classes, school visits, open house events, and an active presence on social media.
5. **Grant Funding** - In an effort to maintain fiscal responsibility, the department will actively explore grant funding opportunities to support programs, equipment, and training needs.
6. **Training & Professional Development** - The department will continue investing in training and professional development opportunities for staff, with an emphasis on leadership development and succession planning.
7. **Master Plan Implementation** - The department anticipates formally receiving and reviewing the Fire Department Master Plan developed by AP Triton, which will help guide future planning and strategic priorities.
8. **Employee Peer Support Program** - Finalize and implement a comprehensive peer support plan to promote personnel well-being and strengthen organizational resilience through internal mental health resources.

Contact Us



Instagram

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Facebook

Dixon Fire Department



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Website

[www.cityofdixonca.gov/
departments/fire](http://www.cityofdixonca.gov/departments/fire)



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thank you